

Affordable Warmth

How to identify cold homes and access support for Calderdale residents.

Information for frontline workers supporting low-income households in Calderdale.

In addition to the support outlined here, the Government has created the Household Support Fund to support local households. If you know of anyone who may be eligible but has not yet applied for help, please encourage them to do so.

Further details [here](#).

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Produced by Calderdale's Anti-Poverty Partnership. Enquiries to antipovertyaction@calderdale.gov.uk.

Affordable warmth is the ability to live in a warm home (18 degrees Celsius) **without incurring fuel debt**. Low-income households spend more time at home and therefore have higher energy demand and costs.

The latest government data (2019) estimates that 15,700 households in Calderdale are in fuel poverty. This is predicted to double in October 2022 when average energy bills are expected to rise to £2,200.

Residents at greater risk of living in a cold home include older people, single parent families, the long term unemployed, and people living with long term physical and mental health conditions.

Frontline professionals can help identify people living in cold homes and refer them for support. Signs that a person may be struggling to heat their home can include:

- Complaining that the home feels cold or damp
- Frequent health problems, especially colds and associated respiratory illnesses
- Reporting that they can't afford to pay the bills or are at risk of being disconnected

There are **three types of support** available. If you are unsure of the type of support that is needed, please make a referral to CAB below who will make any onward referrals that are necessary to Newground Together and/or Calderdale Council.

Affordable warmth and energy advice on reading meters, switching energy companies and managing energy debts, energy saving tips, accessing financial support schemes (including ECO) and help with some small measures.

Provider: Citizens Advice Calderdale (CAB)

Opening hours: Mon-Fri 9.30-13.00 and Tue 4.00-5.30pm

Contact:
0808 278 7879
www.calderdalecab.org.uk
(use contact form)

Energy efficiency improvements to increase thermal comfort and reduce energy costs through advice, repairs and insulation (includes temporary electric radiators, small heating repairs, boiler replacements and room in room, loft, cavity wall and underfloor insulation).

Provider: Calderdale Council (CMBC)

Opening hours: Mon- Fri 9.00am – 5.00pm

Contact:
01422 392199
heat@calderdale.gov.uk

Emergency financial support for households on pre-payment meters & direct payment methods. Requires referral, followed by an assessment from Newground Together. Up to £200 per household.

Provider:
Newground Together

Opening hours: Mon-Fri 9.30am-4.30pm

Contact:
To register as a partner
0300 3305535
referrals@newground.co.uk
[Make an application](#)
(registered partners only)